DOIT MASTER AGREEMENT NUMBER: B-03-013 DOIT APPROVAL DATE: 10/20/2003

VENDOR NAME: MCI WORLDCOM Communications, Inc. FEIN: 47-0751768

SERVICE/PRODUCT NAME: Long Distance Service: Interstate Long Distance

## **SERVICE/PRODUCT DESCRIPTION:**

MCI owns and operates a reliable, intelligent, digital global network operating in more than 65 countries. Outbound long distance includes:

- Private dialing plans
- Customized message announcements
- Switched digital services
- Multiple network IDs
- Virtual ring down
- Customer-verified project accounting codes/ID codes
- Universal range privileges
- Customized range privileges
- 10/15 digit restrictions
- Private network integration (if required)
- Domestic and global connectivity
- Access to directory assistance 7 x 24 x 365
- Operator services and customer assistance 7 x 24 x 365

## **SERVICE LEVELS:**

MCI does not offer SLAs for Outbound Long Distance, however, the MCI long distance network is a virtually non-blocking, p.01 grade of service with network availability of 99.9974%, 24 hours a day, 365 days per year.

## **SERVICE AVAILABILITY/LIMITATIONS:**

None

MASTER AGREEMENT NUMBER:					B-03-013		DOIT APPROVAL DATE:		12/1/2003
VENDOR NAME: MCI WO				COM	Communications, Inc.		VENDOR FEIN: 47-0751768		
SERVICE NAME: Long Distance Service: Interstate Long Distance									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost per Minute*
Deleted	10/17/03	10/20/03	1		Interstate Switched to Switched	ea	\$0.00	\$0.00	\$0.0573
Add	10/17/03	10/20/03	2		Interstate Dedicated to Switched	ea	\$0.00	\$0.00	\$0.0410
Add	10/17/03	10/20/03	3		Interstate Switched to Dedicated	ea	\$0.00	\$0.00	\$0.0468
Add	10/17/03	10/20/03	4		Interstate Switched to Dedicated	ea	\$0.00	\$0.00	\$0.0289
Add	11/07/03	12/01/03	1		Interstate Switched to Switched	ea	\$0.00	\$0.00	\$0.0495
* Billed in 6 second increments									
** Note: A	long distand	ce call is def	ined a	ıs beinç	g dedicated when the local exchange	servic	e in which the ca	ll originates and/	or
terminates is a dedicated facility (i.e. T-1 or PRI) from the vendor.									